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Most brokers still rely on outdated processes, manual dispatching, and endless phone calls. Navi was built differently — from day one, our foundation has been technology and data.

Our platform allows us to:

Your car doesn't go to just any driver. Navi works only with FMCSA-licensed, insured, and performance-scored carriers.

We carefully vet each partner for:

- ✓ Insurance coverage & compliance
- Equipment quality (open & enclosed)
- O Pickup reliability
- Historical lane performance

Low-performing carriers are removed from our network. This is why thousands of customers trust us with their most valuable vehicles — including classics, exotics, EVs, and daily drivers.

5. Flexible Shipping Options — Built for Real Life

Every customer's situation is different. That's why Navi offers flexible solutions to fit every timeline and budget:

- Open transport cost-efficient and fast
- Enclosed transport premium protection for classics and exotics
- → Express Pickup 24–48 hour dispatch
- ♠ Door-to-door shipping no terminal hassles

Whether you're relocating, buying a new car, or heading south for the winter, we have the right option for you.

⊕ 6. Transparent Pricing — No Hidden Fees

No bait-and-switch pricing. No "extra" charges on delivery. Navi uses a No-Surprises Pricing model:

Upfront rates backed by lane data
No hidden fees

Locked-in quotes once a carrier is assigned

Honest communication if market conditions change See also Shipping Cars To Lesotho, South Africa

"The final price matched the quote — no games. That's why I've shipped with Navi three times now," — Verified Customer Review.

7. Trusted by Snowbirds, Military Members & Families Nationwide From retirees escaping winter to active-duty military relocating on PCS orders, thousands of Americans trust Navi because we understand their timelines and priorities.

## Top customer segments we serve:

- Marizona, and California Snowbirds relocating to and from Florida, Arizona, and California
- Military personnel on PCS or training assignments
- A Families relocating for work or lifestyle
- Classic and luxury car owners
- Students moving to or from college
- Predict carrier availability and lane pricing
- Automate ETA updates in real time
- Track every shipment from pickup to delivery
- Give customers complete transparency no guessing games
- "We built Navi to make car shipping predictable and stress-free. It's why more customers come back to us year after year," says Ivan Karakostov, CEO of Navi Auto Transport.

## 17 2. Industry-Leading 90% On-Time Pickup Rate

Pickup delays are one of the biggest frustrations in auto transport. The industry average on-time pickup rate hovers around 60%, but Navi consistently delivers 90% on-time pickup thanks to:

Predictive dispatching
Strict carrier performance tracking
Real-time ETA monitoring
Express Pickup options nationwide
See also Tips for Ringing in the New Year Safely
MetricIndustry AverageNavi Auto TransportOn-Time Pickup Rate~60%90%Real-Time
TrackingRare StandardExpress Pickup AvailabilityLimited 24–48 Hours

3. Real-Time Tracking & Proactive Communication
Gone are the days of wondering where your car is. Navi gives customers full visibility:

Live GPS shipment tracking

Automated status updates ETA adjustments in real time

Proactive communication if anything changes
Customers don't have to chase updates — they get them before they ask.